

Deborah.Easterling

RECEIVED
9-5-13dc

From: Jocelyn.Boyd
Sent: Thursday, September 05, 2013 8:50 AM
To: charles.terreni@terrenilaw.com; selllott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty; Daphne.Duke
Subject: FW: Citizen Complaint - Tega Cay SC

246018

2012-177W

From: Cindy McDonald [<mailto:camcdonald@Stafast.com>]
Sent: Thursday, September 05, 2013 8:43 AM
To: Campbell, Chad; Jocelyn.Boyd; harringc@dhec.sc.gov; TGOakley@uiwater.com; rjdurham@uiwater.com; tcwateradvisory@hotmail.com
Subject: Citizen Complaint - Tega Cay SC

To Whom It May Concern,

I was greeted by two men from DHEC at my doorstep on Labor Day, September 2. They informed me that there had been a sewage spill in my cove and that until further notice swimming was not recommended.

When I told them I was sick of this happening, they said that is what everyone they have contacted has been saying.

I have lived in Tega Cay for 25 years, and on the lake for the last 15. I have experienced numerous sewage spills and even had the water service park their vehicle in front of my home for two days, with the motors running as they vacuumed out the pump station at the back of my property.

We have had our cove closed on numerous occasions due to sewage spills.

This has to stop. Tega Cay Utilities recently were granted a rate hike and we now average water and sewer bills over \$100 per month for what is now a family of 2 in my home.

I NEVER got a call from the Utility company informing me of any spill. Also, there was NO rain this time to blame this spill on.

In addition I have a pump station and a manhole on my waterfront property. My manhole was never inspected despite claims by the utility company that they inspected all manholes.

There is no pink dot and no one was ever seen even close to the manhole.

In fact this man hole was covered completely for at least 10 of the 16 years I have lived at this address.

This is unconscionable that the Utility Dept did not even call the residents around my cove. I firmly believe they did not want the word to get out because they fear the negative publicity.

I will do whatever it takes to get this despicable company out of my beautiful city! If you believe I am one of the minority that feel this way in Tega Cay, you are sorely mistaken!

Sincerely,
Cindy and Tay McDonald